

Water and Wastewater Utilities

Hydrant Water Supply Policy

The City of Rhinelanders herein is providing guidance for local town Fire Departments and Contractors that can periodically request temporary use of fire hydrant water supplies. Use of City hydrant supplied potable water can be allowed to these users upon approval of request submitted to the City of Rhinelanders Water Utility Clerk (715-365-8600). Approval of a request will only be made under the following terms and conditions:

1. All approved temporary users of the City water system will operate the existing system to ensure potable water system conditions are always maintained. Failure to operate in a sanitary manner will be subject to all costs necessary for correction and/or repair of all associated damage.
2. All approved temporary users will report water usage to the Water Utility Clerk PRIOR TO USE unless water supply is metered, and water usage will be paid for by user in quarterly payments to the City of Rhinelanders for the costs as agreed.
3. Only local town Fire Departments and Schools (Crescent, Pelican, Pine Lake, Newbold, Stella, and Nicolet College) will be allowed use of the City of Rhinelanders water system upon successful completion of training provided by the City of Rhinelanders's WATER UTILITY.
4. Local Fire Departments water use, designated specifically for emergencies or fire events, will not require use of designated hydrants, but Rhinelanders's WATER UTILITY should be made aware of fire hydrant usage. The Local Fire Department must notify the Rhinelanders Water Utility Clerk the next business day of estimated usage. In the case of Emergency usage, the City will provide water as part of mutual aid but reserves the right to charge for excessive usage.
5. Local Fire Department and School water use designated for training purposes or pool filling will withdraw water supplies from designated hydrant locations and be subject to \$20/day fixed cost-plus cost for the estimated amounts of water use charged at the current water volume rate. USERS MUST REPORT ACTIVITY PRIOR TO OPERATING ANY HYDRANT.
6. Backflow preventors or an airgap are required.
7. An appropriate deposit amount will be required to provide fixed metering equipment. Deposit will be fully refunded upon a City Water Department favorable check of meter function during removal.
8. Contractors will only be allowed use of the City of Rhinelanders water system when using metering hardware, provided by the City of Rhinelanders Water Utility, or, with a Water Utility representative operating a designated hydrant supply valve when discharging to a water tanker.
9. Contractor water use will withdraw water supplies from designated hydrant locations and be subject to \$80/quarter fixed cost plus the cost for estimated water volume charged at the current water volume rate.
10. Failure to REPORT USAGE OR provide payment to City of Rhinelanders for water use as agreed will be subject to revoking approval. Water use not in conformance with this Policy will be subject to prosecution.