



# City of Rhinelanders

## **RUNNING WATER NOTICE**

**Start Date – January 28, 2022**

City of Rhinelanders Utility Customers who experienced problems with water and sewer lines freezing should start running water at your property if you are approved to do so. This winter season will begin only with the customers authorized by this notice to start this activity. We appreciate your continued assistance and the City Utility will adjust billing of the Utility usage accordingly for the start date of this activity as indicated above.

You are authorized to run water 24 hours a day in a stream the diameter of a pencil-lead using cold water from one fixture per property, in order to better protect utility lines from freezing. A pencil lead stream flow rate can be checked by filling a 12 ounce container volume in approximately one minute of time. Special cases of water only customers, or other special circumstances requiring greater flow rates, can also be approved and authorized the same as in the past.

The starting list of approved utility customers allowed use of this activity is posted at City Hall (135 S Stevens Street) and is posted on the quick links section of the City web site (<http://www.rhinelandercityhall.org>). Your property will be indicated on this list. The running water list will be periodically amended with new locations when frost conditions in the City would require additions of other approved customers. The City of Rhinelanders Utility Department will provide further instructions with an end date as frost levels subside and running water, along with the approved credit will then end.

AGAIN...Please check the City website to see if you are authorized to run water.

Rhinelanders Water/Wastewater Utility